**Introduction**

Hello, I am Nguyen Dinh Nhat Minh, an ICT student at Swinburne Vietnam. In this presentation, I would like to go over my experience and reflect on the valuable lessons I've learned working as an IT Audit intern for EY Vietnam.

**EY holds a position as one of the leading Big Four accounting firms. It specializes in offering a range of services, like Auditing, Tax, and Consulting.** To further understand my company, I would like to guide you through the workplace culture at EY.

**Workplace Culture**

As an international workplace, EY Vietnam successfully creates a positive culture that motivates connection and engagement among employees. Aligning with the company’s slogan “building a better working world”, **EY Vietnam has provided me the opportunity to work on the 29th floor of the Bitexco Tower, and experiences different high quality office’s conveniences.**

Regarding the **structure** of the company, the **positions** within the company form a well-defined **model** and tasks among the levels are distributed evenly and appropriately. From partners getting deals with the clients, managers create plans and assign specific jobs to the seniors, who would divide the detailed tasks and engage the staff as well as the interns to support them.

To me, this specific and task-oriented structure really helped me understand the role I play in the ecosystem, and more importantly, it made my involvement in projects much more meaningful.

**When it comes to the environment, I would describe it as dedicated and hardworking. These qualities exist because the employees here tend to be detail-oriented, and they make sure that ethics show up in their work.**

The casual and chill out side of the employees here is shown through the bonding and gathering activities held by the firm, such as: **getting meals together or going on elaborative trips**. **I like to think that this sort of thing has given everyone a chance to relax after hours of knuckling down.**

Having talked about the workplace culture, I would like to deviate a little bit on the inner workings of EY from my point of view, mainly focusing on my skills and issues I encounter.

**Skills/Issues**

The skills I *acquired* at university have served me well in *overcoming* various challenges at EY. **For instance, my coursework in data structure and business information has been invaluable in helping me analyze and process data effectively.** These courses has enabled me to select appropriate solutions, extract meaningful insights from the data, as well as understanding how business functions.

Having said that, transitioning to IT Auditing has been a significant learning curve, **involving a shift toward practical application and a need to grasp accounting principles to support Financial Auditors**.

Additionally, I've had to adapt to a more professional communication style in the workplace. **While I honed my professional communication skills at university, entering the working world presented a complex and intricate environment. Maintaining a professional image has required careful attention to my choice of words and phrasing**.

Despite these challenges, I've grown more competent through hands-on experience, gaining familiarity with financial, accounting concepts and professionalism. This growth has been especially evident since my start at EY. Which leads me to my next point.

**Job Readiness**

Apart from the skills mentioned above I also honed more versatile skills () that would be applicable in various situations. **These include client interaction, increased proactivity, and a heightened sense of goal orientation.**

Specifically, mastering client interaction has transformed me into a more people-oriented individual, equipping me to communicate, persuade, and connect effectively.

Becoming more proactive signifies my newfound ability to seek assistance and take on additional responsibilities beyond my initial tasks. This development signifies increased self-confidence in my work capabilities.

**My heightened goal orientation sense has made me more diligent in tracking my progress and KPIs, emphasizing adherence to deadlines and improving my overall performance.** Despite occasionally extending work hours, the sense of accomplishment from a job well done is truly gratifying.

**Conclusion**

In summary, this video allowed me to reflect on and assess the skills I've acquired in both the academic and professional realms, I'm thankful for the supportive environment at Swinburne University and the challenging opportunities at EY. And with that, we end our video presentation here. Thank you for watching.